# New Directions in Online Communication and Collaboration Tools



Project Title	New Directions in Online Communication and Collaboration Tools
Project Summary	Research and analyze current and emerging technologies, uses of technology, new applications of social media, online communications, and collaboration platforms in academic, professional, and social interaction.
Country	United States
Agency	Department of State
DoS Office	IRM/BMP/EDIP/KLD
Post	N/A
Section	N/A
Number of Interns	1

### **Project Description**

The Office of eDiplomacy is an applied technology think tank for the U.S. Dept of State. eDiplomacy supports U.S. diplomats across the globe with collaborative technologies, and promoting diplomatic and technology innovations. eDiplomacy imagines, develops, and maintains tools for the 110K user State Department intranet, and builds sites and programs for engagement with the public, such as the Virtual Student Foreign Service.

This mission includes staying abreast of latest general developments in technology, online communications and collaboration. A VSFS intern would be responsible for collecting and analyzing information on the social media and online collaboration and communications platforms used on campus and beyond by their peers, including video and audio applications. The project will involve a series of short bi-weekly written analyses (page or less) for internal publication, on topics specified by eDiplomacy in consultation with the VSFS intern.

#### **Desired Skills Interests**

Skill	
Digital media	
Imagining new solutions	

Research
journalism
Anthropology
Collaboration

### **Additional Information**

This project emphasizes experience with using a wide-range of social media in a variety of settings. Academic background and studies should emphasize understanding of communications – IT and technological skills are useful, but so are anthropology, sociology, social psychology, etc. Emphasis is on user experience, not technology.

## **Language Requirements**

None